

GROUP QUALITY STATEMENT

This Quality Statement is approved by the Board of Directors of BusinessWatch UK Holdings Limited, hereon named BusinessWatch Group, incorporating Business Watch UK Fire & Security Ltd, Securi-Plex Ltd, Remote Monitoring Service Ltd and FSE Consult Ltd

BusinessWatch Group is one of the fastest growing, independent Fire and Security companies in the UK providing Design, Supply, Installation, Commissioning, Maintenance and Monitoring of Intruder Alarm, CCTV, Access Control, and Fire Alarm Systems, Fire Extinguishers and Fire Risk Assessments and Fire Training.

The BusinessWatch Group intends to be aware of and comply at all times with all applicable regulatory, industry and client requirements and will:

- ❧ Evaluate such applicable legal requirements and input this to management review
- ❧ Meet the requirements of ISO 9001:2015, BS5979, BS8418, NSI Codes of practice, NSI Quality schedules SSQS 101 & 102, FSQS 121, BAFE SP203-1 and SP101 Codes of Practice, NPCC & Police Scotland and CFA codes of practice, Industry agreed Codes of practice, any relevant product standards, relevant British & European Standards and applicable legal requirements
- ❧ Ensure that this policy is communicated within the company and that all employees understand that compliance with this policy is required
- ❧ Provide sufficient resources and leadership excellence that results in ongoing improvement of our ISO 9001:2015 quality management system
- ❧ Continually improve our performance, setting relevant objectives and targets as part of our overall business strategy and using factual information in our decision making
- ❧ Provide information, instruction, training and supervision for all employees
- ❧ Ensure all employees are competent to complete their tasks and are fully involved in the ongoing development of our processes
- ❧ Reduce unproductive time, rectifications, customer returns and complaints
- ❧ Seek the views of our customers in order to enhance mutually beneficial relationships.
- ❧ Review and revise this policy as necessary at regular intervals

Signed:

Matthew Tolkien

Matthew Tolkien,
Director.

Date: 19th January 2024

Review Date: 19th January 2025